

## Reliability of Cloud Services Provided To Non-Banking Financial Institutions

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### Abstract

*In the beginning of cloud concept, banks can make improved development and profit margins with improved competence and operating power. This computing technology helps the bank industry for reducing the permanent information technology costs as they can shift their operating cost from fund amount to the operational costs. It provides number of secured deployment options which can help the bank to increase the new customer experiences, better relationship and to get improved speed of market. Cloud service providers and users became the one of the key element of the reliability of cloud service. This paper analyzes the reliability of cloud services provided to Non-Banking Financial Institutions.*

**Keywords:** Cloud Computing, Reliability, Cloud services, Reliability Metrics, Efficiency and Financial Institutions

### 1. INTRODUCTION

Cloud Computing technology is an important example which has possibilities to offer computing facilities. It is an altering ecosystem in different organizations and banking is no exemption. In cloud platform services are assembled, connected, configured and reconfigured automatically to meet achievements in the trade fields. The framework of our cloud system services are shown in Figure.1, which represented cloud system services. For banks, cloud computing can propose benefits in numerous zones like business administrations, framework stockpiling, security and so forth. The usage of Cloud computing innovation by the banking and non-banking monetary administrations with security and unwavering quality is the significant concerns. Money related establishments are rapidly moving to cloud-based administrations to get expanded and bring down the absolute expense of proprietorship (TCO).

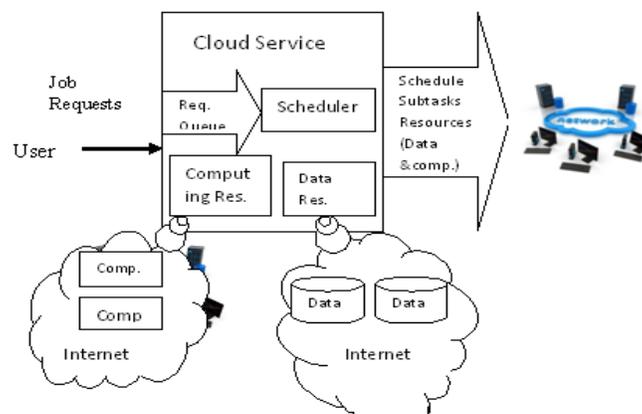


Figure. 1. Cloud Service System

Non-bank financial institution (NBFI) represents, it is a monetary base that doesn't have a full financial authorization or isn't managed by a national or global banking administrative office. Non-banking financial institutions normally have been clients of cloud based solutions across conventional and non-center administrations like virtualization, data center, and capacity and recovery. Numerous non-banking budgetary foundations are either arranging or actualized in-house private mists for significant client information and are using the open cloud for nonexclusive administrations. NBFI take benefits of distributed computing services are better situated to react to monetary vulnerabilities, coordinated worldwide budgetary frameworks and testing clients. They can utilize information to improve client division systems and to grow more administrations that are lined up with client needs. NBFI likewise can enhance their ventures and separate them through client support quality.

## II Related Works

As the dependability of cloud administrations has turn into a significant research area. Xiaowei Want et al., [1] proposed a layered reliance chart based dependability appraisal system. To confirm their structure, they direct an underlying contextual analysis which shows its practicality. Yung-Shun Dai et al.,[2] examine different kinds of disappointments and to accomplish a thorough picture about cloud administration dependability, and models those disappointments in an all-encompassing way utilizing Markov models, Queuing Theory and Graph Theory. Zheng et al.,[3] proposes a structure top select the majority critical segments to decide the ideal reliability procedure for segment based cloud related applications. Tamura et al., [4] proposed an unwavering quality form for open source and cloud programming concentrating on the operational condition vacillation. Farzad Sabahi [5] audits issues and difficulties of distributed computing dependability, accessibility and security (RAS) and looks at interruption identification techniques and diagrams counter measures to improve cloud RAS.

Kashi Venkatesh Vishwanath et al.,[6] presents the examination of equipment disappointment attributes just as a starter investigation on equipment disappointment indicators. Abishi Chowdhury et al.,[7] a novel attempt is made to suggest an unwavering feature figuring procedure to determine the reliability of a cloud server system farm and system for constant refreshing of cloud resources unwavering quality and providing a solid planning of the resources to the cloud clients in a distributed computing condition. Praveen sundar et al.,[8] researches the utilization of distributed computing by basic framework frameworks, the unwavering quality and progression of administrations dangers related with their utilization by basic frameworks. Amir Umamaheswaran et al.,[9] proposed arrangement technique for requesters is equipped for evaluating dependability of offers got from Cloud suppliers. Karthikeyan et al [10] suggests that permitting gadget incomplete disappointment in a Cloud Computing System for smooth assistance debasing would assist with acquiring higher framework unwavering quality and gadget usage without buying additional asset for the framework. A model is made to speak to such a multi-state framework made out of multi-state gadgets.

## III Problem Definition

As of late, more Non Banking Financial Institutions move their applications and information into cloud to decrease the internal equipment and support cost. The development of distributed computing concept, banks have a vastly improved capacity to offer predictable assistance to clients across branches, geologies and furthermore incorporate a disjoint client data and examination. The dependability of cloud applications is still headed straight toward persuades cloud clients. Questionable cloud administrations may prompt adversity in benefit.

## Non-Banking Financial Institutions

NBFIs strengthen an economy; they give "numerous choices to modify an economy's reserve amount into capital investment go about as increases administrations should the necessary structure. NBFIs help bank related and money related management, for example, investment funds, risk pooling, legally obligatory reserve funds, and marketplace facilitating. These integrate insurance agencies, pawn broker's shops, check guarantors, day wise loan payment, cash trades, and small loan related businesses.

Non-Banking Financial Institutions suggest the majority sorts of banking managements, for example, advances amounts and credit administrations, private schooling budgetary help, leaving arranging, transfer currency value, stock rates and offer values s, and so forth. These foundations additionally give riches the board, for example, control stocks and offers values, limiting of instruments. The amount of non-banking currency related foundations has expanded enormously over the most current quite a long while as investment institutions retail and assembling institutions have entered the trade.

However NBFIs are commonly not allowable to take deposits from the not unusual public and need to find other method of financial aid their operations.

### Cloud Services

The cloud computing technology provides IaaS, PaaS, and SaaS, HaaS and more for banks in India. PaaS affords cloud provider for the monetary services agencies like agents, dealers and marketplace makers. The platform has been installation to host patron applications and services, which include electronic commerce, market analysis, algorithmic checking out and reporting. The infrastructure consists particularly of garage and virtualization tools.

SaaS cloud administration gives simple and adaptable access to large amount of ancient level information. It's an internet application that permits clients to buy information on the web and contact it utilizing an API or as basic content documents.

IaaS technique is utilized to collect and review hazard examination programs. The servers change many detach computers into a pool of public assets, i.e., a cloud.

### Reliability

Reliability is defined as "the ability of a system or component to perform its required functions under stated conditions for a specified period of time" [1].

There are various types of disappointments that may pressure the unwavering superiority of a cloud administration, including excess, Timeout, Data asset absent, measuring asset missing, programming dissatisfaction, database frustration, Hardware discontent, and failure of network.

**Overflow:** In the event that the line is full when a new position demand shows up, it is just dropped and the client can't get administration, which is called overflow failure.

**Timeout:** If the time value of waiting is over the value of due time, the Timeout failure occurs on that time.

**Missing Data resource:** In Cloud Management System (CMS), the Resource Manager of Data enrolls all information assets. But, it is conceivable that recently enlisted information is evacuated, yet the DRM isn't recharged. Therefore, if those information assets are relegated in a specific activity demand, they will reason of the resource missing breakdown or failure

**Missing Computing Resource:** The data supply is missed and the computing supply missing many also occurs, such as the computer turns off without the specific notification of CMS.

**Failure in Software:** The sub processes are really software programs executing on various processing assets, which have programming shortcomings.

**Failure in Database:** The file that saves the necessary data sources may also fail, reasoning that the sub processes when executing that cannot access the necessary data.

**Failure in Hardware:** The computing facilities and data sources in common have hardware components which may also get hardware failures.

**Failure in Network:** When sub processes get to isolated information, the communication ways might be damaged genuinely or consistently, which are the reason of the system disappointment. This stoppage is away from the extent of this work.

The above failures are classified in two categories:

Request state failures: Due to Overflow value and Due to Timeout value.

Failure in Execution Stage: Data storage missing value, computing sources missing value, failure value in software, Failure in Database value, failure in Hardware value, and Failure Network value.

To clarify the dependent value of objects reliability, to expect that reliability quality (R) of a object in cloud is controlled by the unwavering quality of internal dependability r and the unwavering quality (R<sub>i</sub>) of articles on which its depended. The unwavering quality of the article is represented as the follows

$$R = r * \prod_{i=1}^n R_i$$

Here n represents the number of objects with dependent value.

### Physical Server Reliability

Reliability value is represented as MTBF (Mean Time between Failures) for damaged resources and MTTF (Mean Time To Failure) to normal resources.

The method for measuring the MTBF is

$$\theta = T/R.$$

$$\theta = \text{MTBF}$$

Where, T = total time R = number of failures

MTTF refers to total amount of hours of service of all resources divided by the number of resources.

MTBF converges to MTTF only when all the parts of the resources fail with the same breakdown mode.

It is just when all the parts come up short with a similar disappointment mode that MTBF joins to MTTF.

$$\lambda = T/N$$

$$\lambda = \text{MTTF}$$

Here T represented as total time and N represented as Number of units under analysis

The term Physical server reliability (R<sub>PS</sub>) refers to the chance that a physical server system performs its works without any breakdown in a specific period of time value. Server Systems based on no other items; as a solution, their dependability is fully depends by their internal reliability (r<sub>PS</sub>). But physical server systems executed with breakdown failure rates (λ<sub>PS</sub>) while the operational stage, utilize the reliability model to assess the physical server system reliability with

$$R_{PS} = r_{PS} e^{-\lambda_{PS} t}$$

### Request Stage Reliability

If a task demand is not offered by a scheduler system before the due time vale, it is cancelled. The reducing rate is represented by  $\mu$ . The ability of the request queue value is  $N$ . Assume that the arrival of submissions of job needs follow a Poisson method with arrival value  $\lambda$ . Assume a sum of  $S$  homogenous schedule servers are executing at the same time to serve up the requirements. Service time to

finish one demand by each server is implicit to be an exponentially scattered quantity with an argument  $\mu$ . Process can be simulated by a Markov process modes as demonstrated by Fig. 2, in which the state of  $n$  ( $n=0,1,\dots,N$ ) represented the numeral values of demands in the queue.

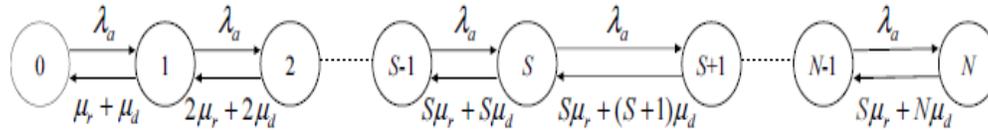


Figure. 2. Markov Process

In Figure .2, represents the transition value from level  $n$  to level  $n+1$  is  $\lambda_a$ . In level  $N$ , the coming of a new request will create the demand queue overflow, so the demand is dropped and the queue level at state  $N$ . The value of service of the call by a schedule server is  $\mu$ . If  $n \leq S$ , then  $n$  requirements can be instantly served by the  $S$  schedule server systems, so the value of departure of any one demand is equal to  $n\mu$ . If  $n > S$ , only  $S$  requests are being at the same time served by the schedule server systems, so the value of departure rate is  $S\mu$ . The rate of dropping value for any one demand in the queue to attain its due time value is  $n\mu_d$  ( $n=1, 2, N$ ).

### Execution Stage

To deal with different types of drawbacks in cloud services; offer a new graphical represented model here. Execution level breakdowns are combined in this new graphical model, as explained by the Figure 3.

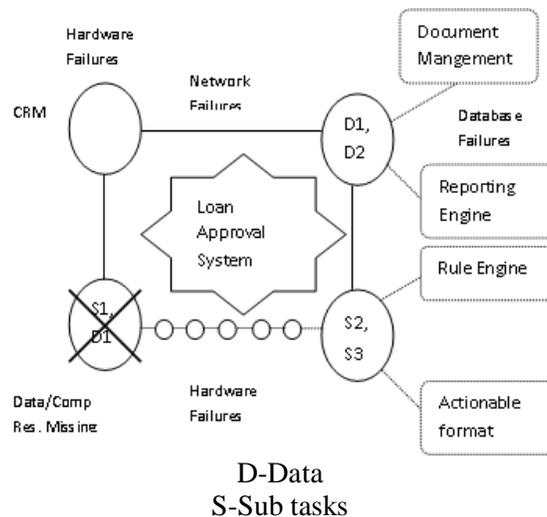


Figure 3. Model integrates various kinds of drawback at the implementation level

In this graphical representation, hardware of the system is demonstrated by a solid-line node, so the individuality depends on the hardware component features can be linked with the node. The bond represented by a solid line up which shows a link between two nodes, so the characteristics of the channel can be linked with the connection. Hardware may also have database or software wanted by the cloud service, so we suggest by virtual nodes to denote database or software component, which are draw line with dashed rounded rectangle.

This graphical model can concentrate the computing facilities which are lost. The missing sources are incorporated by the cloud scheduler in case of mistakes, address the absent in another method, i.e., the resource break down at the initial stage of execution of the cloud related service. The missing of resource can be included in the hardware goods, as a different type of hardware breakdown. The graphical representation to be constructed as per the above method can deal with different breakdowns in a different manner for a given cloud service while the execution period.

### Parameters for Reliability

This depends on the mode of failure.

Processing Speed

Amount of Data

Workload

Amount of data exchanged

Bandwidth

Failure rate

Hence we focus on the execution stage failure that reduces the through put of the system.

### IV STRUCTURE

This part, presented a structure consists three parts: a monitor part, a dependency analyzer part and a reliability analyzer part.

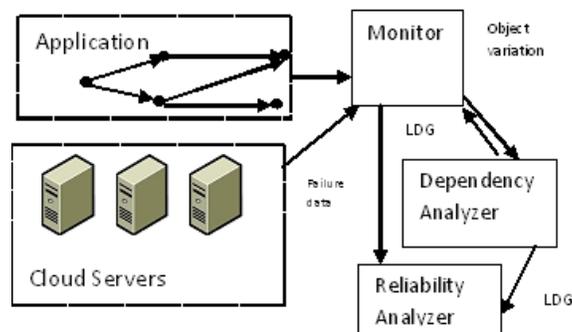


Figure 4. Framework for Reliability Assessment

### Monitor

The duty of the monitor is to watch and register the status, particularly the breakdowns, of all substances included in the LDG (Layered Dependency Graph) and to report the dependency analyzer part when any object going to fails, recovers from breakdowns or integrate device.

### Dependency Analyzer

The dependency analyzer parts receive deployment dependency value from the cloud manager to construct LDG.

### Reliability Analyzer

Reliability analyzer part is accountable for measuring the reliability of the purpose and each and every object in the LDG by field breakdown data of all objects gained from the monitor part and the dependency value collected from the dependency analyzer portion.

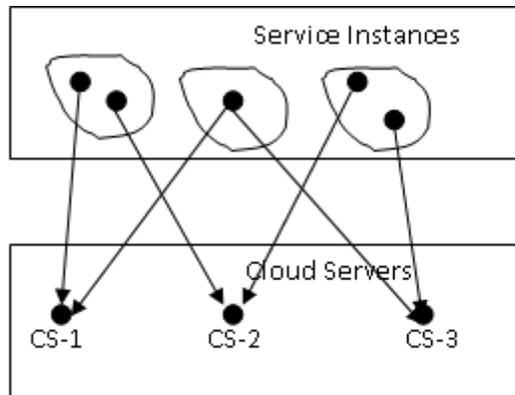


Fig. 5 Layered Dependency Graph

## V PROBLEM IMPLEMENTATION

### Minimal Subtask Spanning Tree (MSST)

The nodes and associations concerned in finishing a particular sub process form a Sub process Spanning Tree (SST). SST is measured to be a grouping of various least sub process spanning trees (*MSSTs*), here each *MSST* shows a least probable combination of elements that bond the success to perform this specific sub process. From this *MSST*, each *MSST* contains accurately one set of data sources without any equivalent values, because any duplicated value can be decreased to another lesser SST. For any *MSST*, the data sources and precedent sub processes that offer assured input vale for the sub process are also specified.

Some essentials inside *MSST* can still fit in to several ways if they are concerned in various links tasks, like data communication or data supply contact. All essentials in the level of execution are hot. Some elements are waiting for the output of some other sub processes. In waiting period of the time, elements may be going to failure condition. *MSST* completes the whole service if all elements do not going to fail when the maximal time permissible to fulfill all sub processes in executing they are concerned. Calculate the element of the reliability in *MSST*, one to use the equivalent evidence with less time.

When there are a total of elements is  $K$  in *MSST*, and *element values*  $i(i=1,2,\dots,K)$  represents the *ith* element value in the *MSST*.

The communication time of the *ith* element is represented by  $T_w(\text{element}_i)$  and  $\lambda(\text{element}_i)$  shows its failure rate value.

The reliability equation of this single *MSST* can be simply states that from

$$R_{MSST} = \prod_{i=1}^K \exp\{-\lambda(\text{element}_i) \cdot T_w(\text{element}_i)\}$$

From this above equation, the reliability value of an *MSST* can be calculated if the working times of all the elements available in the system are attained. Finding all *MSSTs* and influential the working time of the elements is the initial step in deriving the reliability value of the cloud-based services.

## VI Conclusion

Continuous booming of cloud technique inside the monetary services enterprise will need companies and industries to achieve over its problems together. Since primary change in generation can take years to make an importance, the transfer of whole monetary services applications to the cloud would possibly take time.

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